

Ulook General Terms of Use

I General Provisions

These Terms of Use (the "Terms of Use") apply from March 23, 2023 to any use of the Ulook app via mobile device (only mobile application), to all services offered by Ulook app and to all agreements that Ulook app enters into for the use of the mobile application and services.

By creating an account with the Ulook application, you agree to these Terms of Use. Ulook app recommends everyone who uses the Application ("User"), read these Terms of Use in advance. Ulook app may change these Terms of Use from time to time. We therefore recommend that you read them regularly.

Advertisements can be placed free of charge by a User on the Application of Ulook service, ("Advertisement"). An Advertisement includes, among other things, the title and description of the services offered or sought.

Protection of your privacy

Our Privacy Statement explains how we handle your personal data and how we protect your privacy when you use our application.

Minors

The services of Ulook app are only accessible to underage Users if they have received permission from their legal representative or if it is customary in society for a certain minor of this age to perform the relevant act independently.

Not allowed use of the Ulook Application

The content of the Ulook application may not be copied, reproduced and/or made public by the User, except for RSS feeds for personal use and/or news items up to a maximum number of 100 Advertisements or 100 hyperlinks to Advertisements. This includes, for example, use in personal weblogs or other personal websites. The User is not permitted to change the content of the application, other than as described in these Terms of Use.

The User is not allowed to share personal data of Users who place an Advertisement on the Ulook application ("Advertisers") (including e-mail addresses and telephone numbers) and/or to approach Advertisers for offering their own products and/or services.

Abuse of the Application and its consequences

For your safety and to prevent misuse, all personal data is protected by the Ulook app. Your response to an advertisement and any follow-up messages between the service provider and the advertiser are sent via the servers of the Ulook app.

To report illegal and infringing Ads, offensive content and other issues, please use the Meld button in the advertisement page; this way we can together ensure that the application remains as clean and safe as possible.

If we receive instructions and/or complaints from other Users or for other reasons believe that a particular User is not acting in accordance with the law and/or the Terms of Use and/or the Privacy Statement, we can - if we see reason to do so - for security reasons and to protect our users, take the following measures, among others. Ulook can also take these measures if you use the Application in an unreasonable manner, for example if your use hinders other Users or disrupts the proper functioning of the Application:

Ulook can exclude the relevant User from the services of Ulook or limit certain functionalities for this User. You can think of, for example, suspension of the account of the User in question, the removal of reviews, the limited ability to place Advertisements or reactions.

For examples of violations of the Terms of Use see at Meld function of Application.

Changes to the services and the Application

Ulook app may change the application or parts thereof at any time. We can also change or terminate our services at any time. We will endeavor to provide reasonable notice of any such change or termination before it becomes effective.

We make no guarantees

We cannot guarantee that our services will always meet your expectations. Nor can we guarantee that the application functions without errors and/or that continuous and/or secure access to the application or parts thereof can be obtained.

All information and numbers on the application and website are subject to spelling or typing errors.

Complaints procedure

A User can, among other things, submit a complaint about the alleged violation of Regulation (EU) 2019/1150 (as applicable), technical problems and measures or behavior of Ulook app that have significant consequences for the User.

Complaints about a defect in the service must be submitted in a timely manner after discovery, whereby a term of 2 months will in any case be timely.

Complaints must be submitted fully and clearly described. We will aim to respond within 14 days of submitting the complaint. If this is not possible, we will give you an indication of the term of response within 14 days after submitting the complaint.

Other provisions

Ulook App is one of the trade names of NLsoftware B.V. and located at Driemolensweg 17 4128LS Lexmond / Netherlands. NLsoftware B.V. has telephone number 085 800 0919, VAT number NL858125584 B01 and is registered with the Chamber of Commerce (CoC) under number 70064547.

II Rules for Placing Advertisements

1. Ulook app is an Advertising application

Ulook App is an application where an Advertiser can place Advertisements and a User can view these Advertisements.

Ulook App is not a party to the agreement concluded between an Advertiser and a User. Advertisers and Users must resolve mutual disputes themselves.

2. General rules for placing an advertisement on the Application

2.1 Advertisements placed on the application by an advertiser must comply with the following general rules. In addition, additional rules apply to certain Category

Advertisements, Public Announcements. These additional rules may differ from the general rules below. We advise you to always pay close attention to which rules an Advertisement falls under.

2.2 Post an advertisement

a. Each title and each text of an Advertisement must contain a description of the service offered or sought.

b. Titles and texts of advertisements can be drawn up in eight different system languages (Dutch, English, German, French, Polish, Italian, Spanish and Turkish). Countries with languages other than eight system usage languages can use the Ulook app, where the system language is English, and post ads in their own language.

c. It is not allowed to place Advertisements with the same title and content more than once on the Application. It is not allowed for the same user to create more than one account with different registration methods and place the same advertisement with the same title and content.

d. Each Advert must be placed in the best matching category.

e. It is not allowed to place Advertisements that do not match the selected Category.

f. It is not allowed to place Advertisements with photos and videos that do not match the selected Category, Title and content.

g. Each advertisement is published after approval. Advertisements that do not comply with the above rules will not be published.

2.3 Ad content that is not allowed

a. It is not allowed to post **COMMERCIAL** advertisements such as (advertisement, for sale product or service).

b. The title and text of the Advertisement must not be misleading, inaccurate or incorrect. The title and text must correctly and clearly describe the product that is offered for sale or the service that is offered.

c. In any case, an Advertisement may not contain any discriminatory, pornographic, insulting or threatening or inflammatory content. The content may also not contain political messages and personal data of third parties or be contrary to public order or morality.

d. It is not allowed to place an Advertisement for the sole purpose of directly or indirectly promoting a company, except in the Services and Professionals group.

e. It is not permitted to place photos with an advertisement that do not relate to the product or service offered.

f. It is not allowed to place advertisements that are only placed to generate clicks on a certain website.

2.4 Illegal or unlawful products or services

It is not allowed to offer products that are illegal or unlawful or whose trade is prohibited. It is also not allowed to offer services whose performance is illegal or unlawful. Both Advertiser and User must always pay close attention when responding to advertisements. Advertisers and Users are deemed to be aware of the laws and regulations pertaining to the relevant advertisement.

3. Placing an Advertisement

3.1 My Ulook app

An Advertiser places his Advert via the button (+ Post) on the Application. Before an advertiser can place an advertisement, he must first create an account and complete his profile.

When creating a user account, it is not allowed to choose an advertiser name that contains a [url] or part of a [url].

It is not allowed to provide your login details to third parties. It is not permitted to use third-party login details for placing Advertisements.

3.2 Ad placement conditions between Ulook app and Advertiser

a. After the Advertiser has logged in, he can create an Advertisement via the '+ Post' button. The Advertiser can change and Post the Advertisement on its own profile page. "Place an advertisement") between Ulook App and the Advertiser when placing Advertisements.

b. Ulook Users can read Ad Place Conditions anytime on their profile under Privacy Center option.

3.3 Period that an Advertisement remains on the application platform

Advertisements for which no special rules apply will remain on the Application platform for at least 365 days, provided that the Advertiser does not remove the Advertisement himself.

4. Report illegal or infringing Ads to Ulook

Notifications of Ads in violation of the Terms of Use

Ads that otherwise violate the Terms of Use, such as Ads that offer illegal products or have defamatory content, can be reported in the ad at Meld button on Ulook Application.

5. We make no guarantees

5.1 Advertisers and Users must conduct sufficient research themselves and obtain sufficient information before placing an Advertisement on the Ulook App. We do not check the quality of the content of the advertisement, the safety or the legality of the advertised content, Ulook app does not guarantee this.

5.2 Ulook App also cannot guarantee that advertising content offered by Advertisers on the Ulook App will meet your expectations.

6. Additional Rules for 'Public Announcements' Category

6.1 Placing an advertisement with Public Announcements is published after assessment with advertisement placement conditions.

- All rules for other categories also apply to this category.
- Advertisers can place an advertisement in this Category free of charge
- Users can read and respond to content of advertisements in this Category free of charge.

6.2 You can place advertisements in this category with the following examples and comparable content;

- Charity campaigns that do not violate Chapter 2
- Any kind of Events that do not violate Chapter 2

7. Token Purchase and Terms of Use

The Ulook application works with the token system for the security and service quality of the users. This system ensures that the advertisements are reviewed and approved one by one. With this, Ulook distinguishes between people who actually want to receive or provide service.

The purchased Token amount can be used within a maximum of 12 months, and if the purchased Tokens are not used within 12 months, your Token balance, which has filled 12 months, will be reset by the system.

Since the purchased token is a digital product, the purchase amount will not be refunded to the buyer in any way.